

TO OUR - CUSTOMERS, EMPLOYEES AND OUR DRIVING PARTNERS

During the course of this unprecedented and dynamic situation created by the COVID-19 pandemic, I want to make CRST's priorities clear. Our first priority is the health and safety all members of the CRST family – our employees – both those on the road and in our facilities, along with the health and safety of our customers. We are taking extraordinary steps to ensure that our facilities are clean, safe and open.

To deliver on this priority we have implemented several key strategies. These include:

- Enhanced cleaning and disinfecting protocols in all facilities
- Education of our employees and contractors, both in-office and over-the-road, on how to protect themselves and others from the spread of the virus
- Social distancing tactics at all facilities, including deploying work-from-home strategies in many areas
- Following the CDC recommendations on quarantining as it relates to travel, exposure and diagnosis of the coronavirus

We believe this approach will allow us to continue to keep everyone safe and healthy while we deliver on promises and drive success.

Our second priority is to continue delivering the vital goods our country needs. Trucking literally and figuratively “drives” our economy, and CRST plays an essential role in delivering medical supplies, commodities and basic life necessities in the communities where we work and live. We want to assure you that all necessary precautions are being taken to keep delivering and ensure that everyone has what's needed to live and thrive.

The CRST team is working around the clock to evaluate available information and make decisions to best protect our employees and our business. Our goal is to do everything we can to support the health and well-being of our CRST family and our customers, while at the same time embracing the critical role that transportation companies play during times of national crisis. While we haven't been through a situation quite like this before, we have overcome many challenges over CRST's 65 years. Now, more than ever, I am proud of the CRST team and know that, together, we will overcome the challenges ahead.

Thank you,



Hugh Ekberg
President and CEO

DELIVERING PROMISES AND DRIVING SUCCESS



THE TRANSPORTATION SOLUTION